**Russell Evans**

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**Cloud Solution Architect**

Dynamic, accomplished **Solution Architect** respected for experience in understanding company/client needs and delivering outstanding IT/cloud solutions. Builds and maintains lasting relationships, leveraging communication skills to handle in-depth architectural discussions, engage customers, and drive smooth implementations. Out-of-the-box thinker who leverages expertise with software development tools, methodologies, solution design, risk management, and more to exceed all expectations.

**Skills & Expertise**

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| --- | --- | --- |
| * Cloud Infrastructure | * Customer Engagement | * Solution Architecting & Design |
| * Project Management | * Risk Management | * Relationship Building |
| * Pre-Sales Activities | * Communication/Presentations | * IT Implementations |

**Professional Experience**

**Ntiva Inc. | Mclean, VA| 2012 – Present**

**Solution Architect: May 2019 – Present**

Analyze current technologies and deliver optimal technical solutions that have positively impacted $1M in revenue.

* Promoted to Solution Architect, translate business needs and orchestrated design and development of enterprise infrastructure and managed support solutions that earned immediate recognition and have since been adopted as company gold standard.
* Strategize with critical stakeholders to architect best-in-class solutions that meet strict requirements as a principal liaison.
* Streamlined handling of work to complete critical opportunity bids and support sales growth of 59% annually.
* Offer trusted input on high-level solution strategy, all while facilitating pre-sales efforts and architecture discussions.

**Senior Systems Engineer: Jan 2016 – May 2019**

**Systems Administrator: Sep 2012 – Jan 2016**

Migrated on-premises systems to cloud environments and diligently administered the largest client infrastructures, fostering an environment of continuous improvement and coordinating effectively with up to 500+ diverse staff.

* Earned prestigious System Engineer MVP after consistently outperforming goals amongst a team of 20 Engineers.
* Implemented and configured AlienVault SEIM security monitoring systems under strict deadlines and heavy workload, using the effort to create new implementation best practices, saving in operational costs.
* Contributed technical leadership and expertise, including supporting the creation of a new staff training program.
* Evaluated client environments and recommend well-received solutions that improved service for up to 150+ end-users globally.
* Provided top tier escalation support combined with relevant mentoring, decreasing overall resolution times.
* Improved methods to test and evaluate network systems to eliminate issues and create network performance improvements across all metrics, including improving troubleshooting procedures to reduce downtime by solving tickets faster
* Sought as the go-to technical resource to solve pressing issues and provided detailed reporting on systems to senior managers.
* Advocated for procedures to enhance client systems/configurations, including supporting an industry-leading client Ankura Consulting to overhaul their Core Infrastructure and extend their $1.5M annual contract with the company.

**Additional Experience:** Network Engineer, Technology Management, 2008 – 2012

**Education**

**Marymount University:** *Bachelor of Science Computer Information Systems*

**Certifications:** MCSE: Microsoft Exchange Messaging / MCSA: Windows Server 2012

**Additional Credentials**

**Technical Skills** MS Office 365, MS Azure, Cloud Computing, Virtualization, Networking

**Honors & Awards** System Engineer MVP, 2018

**Community Engagement** Hero Heart Run (2020), Great Cycle Challenge (2020) – Raised Over $1k to Fight child cancer, No Kid Hungry Campaign (2019) Raised over $500.00 to feed hungry children

**Interests** Photographer, videographer, mountain biking, being physically active, software development, continuous learning